

February Anniversaries

Leroy Hawkins	38
Jim Tagart	6
Ned Thompson	1

Whatcom Transit Authority Expanded Bus Service

Carrying an average of 31.5 passengers per hour, WTA



is the third most productive transit agency out of 21 in Washington State. Eight of WTA's routes average more than 50 passengers-per-hour. In October, 2003 one route exceeded 100 passengers per hour.

Nearly one quarter of the increase (4,500 passengers) is due to expanded evening and Sunday service. In addition to these increases, WTA has also experienced significant growth in East County ridership since the introduction of routes in November 2002. During the first 11 months of operation, WTA carried 27,119 passengers on routes serving the East County communities of Everson, Nooksack, Sumas, Deming and Kendall. This represents a 187% increase over the same period last year.

For information regarding WTA routes and services, call 676-RIDE or visit www.ridewta.com.

Do the RIDE thing.

Karen Hollingsworth

Employee of the Month

I'm very proud to announce that the BCS January 2004 Employee of the month is Jack Cammack.

Jack has done an outstanding job as lead person for the maintenance department this past year. You can count on Jack for anything that needs to get accomplished. Jack has many talents, and he is always putting them to good use by trying to make BCS a better place for all of us. Jack is always willing to except new challenges no matter what they are. He was instrumental in all of the major projects this season. Myself, the Maintenance crew and all at BCS would like to thank you, Jack, for a job well done. I look forward to working with you on future projects.



From left: Mike Clausen, Jack Cammack and Bud Vermeulen.

Michael A. Clausen, M & R manager

Message from the President

Traffic Efficiency Improvements: a main focus at this year's Foreman/Management Retreat.

Recently the Foreman and Management teams met off-site for the primary purpose of developing action items designed to further improve our customer service levels specifically related to traffic & inventory logistics. BCS has a long history of having very dedicated, smart, hard working employees who have done an excellent job of taking care of customer products over the years.

The game continues to evolve and we have come to the self-realization that working smarter is just as important as working hard than ever before. The technical demands placed on warehousing logistics today are many times greater than ever before and trending to be even more complex and fast paced in the future. Gone are the days of million pound vegetable lots stored in high stacking totes that ship in full, single lot, truck loads in the order that we received them.

All of the Foreman and Managers recognized the fact that BCS has a couple of choices when faced with this daunting reality. We can either maintain status quo and hope that things calm down again sometime soon. Or we can take proactive

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Tee Time

with Mike Holcomb

Hello fellow hackers.
Welcome to Tee Time!

It's the time of year when most golf courses are under water. There are a few you can still play like Raspberry Ridge. This is a course that drains so well that

it will be dry even when its raining out.

Well, I've made my decision. I'm going to buy a jumbo driver. Some of the club faces are so big now I could probably cut off the front of my Dodge van and put a shaft with a grip on it and it would meet U.S.G.A. rules. I had a chance to hit one of those big face clubs late last year during a round at Homestead. After what I thought was a good tee shot with my driver, I hit a drive with a Cobra SS350, and the ball went 30 yards past my first ball in the air before it hit the ground and then rolled another 30 yards. That was all I needed to convince me to go find a big driver. However, now I have a dilemma: The current driver I use is designed to get the ball off the ground quick, so I use it to hit my second shot on par fives off the fairway. With my new driver, I have 1 extra club in my bag. Hence my dilemma: Do I want to keep my 3 wood or 4 iron? I'm sure I'll figure it out before the season.

I was out for a drive the other day on the Fruitdale Road in Sedro Woolley. I drove by Gateway Golf to see what kind of shape it was in. I found a housing development where the 8th and 9th holes used to be. Needless to say, I was quite surprised. There is a big net and driving range right in the middle of the course.

I'd better wrap it up now, so I will leave you with this: Last month there was a skills challenge, and 7 pro-golfers plus 1 celebrity attended. The celebrity was Mark Maguire, the baseball player. He beat the daylight out of all the pros. When asked how he did it, he said golf was all he's been doing for the past 2 years. Peter Jacobson then said, "Well, this is all I have been doing for all my life". See what practice will do for you!

See Ya!

Message from the President continued

steps to get out in front of the wave of new requirements, become even more proficient at taking care of a more complex set of customer product needs and have more fun doing it. We chose the latter...

I am very pleased with the input and participation by everyone involved. The real success, of course, will depend on how well each employee supports and implements the improvements. Ask one of our Foremen or Managers for more information related to some of the exciting new measures that we will be implementing soon. The continued support of all BCS employees, customers & transportation companies is very much appreciated.

Warm Regards,

Doug Thomas, President & CEO

The Dredging Project

by Stowe Talbot

From January 5th through 20th, visitors to BCS could see a large floating crane dredging the shipping channel along BCS's dock. This federal dredging project was contracted by the US Army Corps of Engineers, who hired Manson Construction to do the actual work.



Dredging in the fog.

Typically the channel needs to be dredged about once every five years to remove mud sediment that is deposited in the channel from the outflow of the Nooksack River. The channel is dredged to a 30 foot depth. Some of the dredged mud was deposited along the outside of the marina breakwater to create a shoal for marine habitat. Manson employed a barge that splits in the middle to deposit the dredge materials in exactly the right spot. Manson worked 24-

hours a day, stopping only for meal breaks and once when the weather got rough. The deepwater shipping channel allows BCS to accommodate large freighters.



Night dredging.

BCS thanks the US Army Corps of Engineers, the Port of Bellingham and Manson Construction for their cooperation in realizing this project!



Bud Vermeulen Retires!

After 24 years of service at BCS, Bud Vermeulen has finally decided to hang up his coveralls. Bud plans to spend a lot of time with his grandchildren. Enjoy yourself, Bud!

Employee Responsibilities from the BCS Safety Committee

As an employee of **Bellingham Cold Storage**, I am responsible to:

1. As a general rule, keep all senses open to potential hazards such as:
 - a. Smell – an ammonia leak
 - b. Sight – traffic, unstable loads, loads overhead
 - c. Sound – forklift horns, hydraulic hoists humming, machinery malfunctions
 - d. Touch – too hot, too cold
2. When loading or unloading vessels using hoists or cranes, wear a hard hat when behind white safety line. Only approved insulated hard hat liners can be worn under hard hats.
3. Observe all company safety and health rules and apply the principles of accident prevention in day-to-day duties. Ask for help if needed.
4. Know the proper procedures that need to be taken in case of an accident. Know how and when to call 911.
5. Report any job related injury, illness or property damage to supervisor and promptly seek treatment.
6. As a pedestrian, consider that forklifts have the right of way and always be aware of forklift traffic. As a forklift operator, consider that pedestrians have the right of way and always be aware of pedestrian traffic.
7. Report hazardous conditions (unsafe equipment, floors, material) and unsafe acts promptly to supervisor or safety committee representative. Slick or icy conditions are common – be aware!
8. Cautiously approach all blind corners or areas where there is potential forklift or general traffic activity.
9. Observe all hazard warning and no smoking signs.
10. Keep aisles, walkways and working areas clear of slipping and tripping hazards.
11. Know the location of fire/safety exits and evacuation procedures.
12. Keep all emergency equipment, such as fire extinguishers, fire alarms, fire hoses, exit doors and stairways, clear of obstacles.
13. Not report to work under the influence of alcoholic beverages or drugs, nor to consume, buy or sell the while on company premises.
14. Refrain from fighting, horseplay, or distracting my fellow workers.
15. Operate only the equipment for which I am authorized and properly trained. Observe safe operating procedures for this equipment.
16. Walk at all times on company premises (no running), and take no unauthorized short cuts.
17. Use back and wrist supports as they are needed. Tell supervisor if you need one.
18. Observe all health rules. Hair nets and beard nets are required when working with exposed product. Wear clean gloves and clothing, wash hands frequently, and practice good hygiene habits.
19. Not jump from loading docks. Use provided ladders, stairs or ramps.
20. Follow proper lifting procedures at all time, using legs rather than back to lift things.
21. Ride as a passenger on a vehicle only if it is equipped with a rider's seat.
22. Be alert to see that all guards and other protective devices are in their proper places before operating equipment.
23. Do not wear frayed, torn or loose clothing, jewelry or long unrestrained hair near moving machinery or other sources of entanglement, or around electrical equipment.
24. Have cold weather gear and rain gear available at all times.
25. Actively support and participate in the company's efforts to provide a safe workplace.



A Poem for Those of us Trusting Spellcheck!

Eye have a spelling chequer.
 It came with my pea sea.
 It plainly marques four my revue
 Miss steaks eye kin knot sea.
 Eye strike a key and type a word
 And weight for it to say
 Weather eye am wrong oar write
 It shows me strait a weigh.
 As soon as a mist ache is maid
 It nose bee fore two long
 And eye can put the error rite.
 Its rare lea ever wrong.
 Eye have run this poem threw it
 I am shore your pleased two no
 Its letter perfect awl the weigh
 My chequer tolled me sew!



Author unknown
shared by Bud Vermeulen

Valentine's Day Word Search



M Y Y T E E W S E L D D I R X
 Y A D E R O S N X N J B N K R
 V Z N N P R I H Y L G J W N M
 U K A H E T A L O C O H C I M
 X G C W N I R Y I L I V H P Q
 C U O E M U R A F T I D E A W
 L L L N Q T B F E M H D L R C
 F A S M E O P J P H J I A T X
 V C A O V I S U M T K P K Y N
 H E P R P S L D G E Y U Y V J
 Z N V G D Q D Z P O Y C B I W
 U J T Y D M O M M J A O I T A
 R A N A F R K Q T R I V D D Y
 N K P F A A B R D Z M Y W I A

Search for the words below in the puzzle above.

Candy	Friend	Love	Red
Card	Heart	Party	Riddles
Chocolate	Holiday	Pink	Sweet
Cupid	Lace	Poems	Valentine
Flowers	Like	Poetry	White

Valores Basicos de BCS

Cooperation • Integridad • Calidad • Responsabilidad • Actitud

Cooperación: Nosotras soportamos el concepto de cooperación. Haremos todo lo posible para animar nuestros empleados en sus esfuerzos para hacer un buen trabajo cuando sea posible.

Integridad: Nosotras tratamos a toda la gente y toda la propiedad con sinceridad y respeto y nos dedicaremos sobre tener buenas relaciones con todos los empleados y clientes.

Calidad: Estamos entusiastamente cometo en proveer servicio del mas alto nivel de ejecución y tambien en proveer producto de la mejor calidad.

Responsabilidad: Nosotras con gusto acepto la responsabilidad por nuestros acciones.

Actitud: Nosotras mantenemos un modo cierto y positivo sobre los clientes y nuestros empleados y tambien mostraremos un modo progresivo en nuestro trabajo.

BCS Core Values

Teamwork • Integrity • Quality • Accountability • Attitude

Teamwork: We support the concept of teamwork. We encourage fellow employees in their efforts to do a good job, helping whenever possible.

Integrity: We treat all people and property with honesty and respect, and are dedicated to building trust with our employees and customers.

Quality: We are enthusiastically committed to providing the highest standards of service, product and performance.

Accountability: We willingly accept responsibility for our actions.

Attitude: We have a positive outlook and progressive approach toward our jobs, customers and fellow employees.

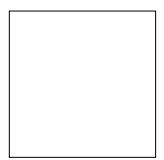


IC EB REAKER

The



Only Your Product Gets an Icy Reception



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