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Employee of the Month

John Duncan joined BCS in September of 1976 where he worked his way up through the ranks until he became a forklift driver. After years of service at both the Main and Orchard facilities, he felt it was time for a change.

In July of 1990 John was selected to join the Engineering team and learn Industrial Refrigeration. Since that time John has been a steady Operator putting in countless hours (sometimes all on the same shift) and working every possible shift that is offered.

With Joel Crowley retiring and Andy Hill moving on, we suffered a loss of experience and manpower. John Duncan has helped out tremendously by stepping up to help fill in the gaps.

John often lends a helping hand with Maintenance and Operating work on short notice, as well as takes on jobs alone to help keep the system operating safely.

Thank you, John, for all of your hard work. It is much appreciated.

The Engineering Department; Dick Dandliker, John Enyeart, Bruce Sines, Gary White, Dave Peterson, Doug Maybee, John Nunn, Mike Clausen.



Vendor of the Quarter

Systems Consulting Group (SCG) has been selected as the Bellingham Cold Storage (BCS) Vendor of the Quarter. SCG is owned and operated by Judi Edwards.

Systems Consulting Group conducted business in Idaho from 1981 through October 1989 supporting the Agri-business and long-haul trucking industries. Sysprog Group of Bellingham recruited SCG's owner Judi Edwards to work in Bellingham on the OPTICS Project for Bellingham Cold Storage in late summer of 1989.

Judi was involved in the initial design of the OPTICS warehouse inventory management system and did all of the programming. The OPTICS system was launched in June of 1990 and has gone through several evolutions. Because of the complexity of the programming, BCS decided that it would be nice if Judi were available on a moment's notice and proposed to contract for a portion of her time. This successful relationship *continued on page 2*

What a Flake!



Whatcom Skagit Crane Services works in a very tight area to lift our new ice flaker.

BCS has 3 ice flakers, and between them, they produce 70 tons of ice a day, and the holding bin can store 150 tons of flaked ice. Wow!

Who's This?!



Born in 1952, this little charmer has been making people laugh for 52 years - unless you work for him, then he's not that much fun!

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resulted in the relocation of SCG. Systems Consulting Group formally began operations in Washington in January 1992.

Judi is very professional in her work and is courteous and responsive to the needs of management, employees and customers. Everyone at BCS thinks of Judi as another employee and if they have a suggestion for a program change or need help with something she is always willing to help. Judi also assists with computer training and education for BCS employees and even some of our customer employees.

It has been a pleasure working with Judi the past 15 years and I know BCS is looking forward to continuing that relationship for many years to come.

by Clyde Duranceau, I.S. Manager

Doc Says, "You're Gonna Die."

Eric Brown, Orchard Plant Manager

As many of you already know I have a son that recently graduated from the Emory School of Medicine. Never having had a doctor in the family before I felt that such an accomplishment warranted a very special graduation gift.



The obvious choice in my mind was, of course, a rubber chicken. Any self respecting MD needs to have a rubber chicken. Those of you old enough to remember Hee Haw, one of my favorite TV shows of all time, will recall the bit they did with the doctor every week. Someone would go to the doctor with an ailment and the patient would say "Doc, it hurts when I do this," then no matter what the patient did, the doctor would hit him with the rubber chicken and yell "THEN DON'T DOOOO THAT!" I still laugh every time I think about it. So now my son the MD has his very own rubber chicken, and I'm sure he's really thrilled about it. My daughter, who also recently graduated from the University of Washington School of Nursing, didn't fair so well—all she got were some nurses' shoes and some of those loud smocks all the nurses wear.

It's been kind of nice having my own built-in second opinion that doesn't cost me anything. Come to think of it, it cost me plenty. I was pretty impressed when my family doctor told me to ask my son about what he thought about a medication that he wanted to put me on and my son actually knew what he was talking about and concurred with my doctor. My daughter is much better at the practical stuff like what to do for an infection in your finger. "Soak it in salt water ya old fool". She didn't really say that, she's much too nice for that, but that's probably what she was thinking.

I figure that their careers are a pretty safe bet considering what I have read lately. Apparently between heart disease, migraine, osteoporosis, obesity, cancer, brain disorders and multiple other things there are 543 million Americans that are seriously ill in a country that only has 266 million residents. What's the deal with that? I blame the media. I guess we better enjoy life while we can because my son the Doc says "You're gonna die." If anyone would like to get hit with a rubber chicken, let me know and I'll make you an appointment with my son.



To Friends and Family of BCS:

Bellingham Cold Storage provides the newsletter online. To view current or past issues of the Icebreaker, you can go to our home page at www.bellcold.com. Click on Icebreaker and then the issue you wish to read.

If you wish to discontinue receiving the newsletter by mail and view it online instead, please contact Lotte Freeman at lotte.freeman@bellcold.com or (360)733-1640.

Those of you who prefer receiving the newsletter by mail need not reply. You will remain on our mailing list.

Thank you!

Lotte Freeman, Editor



Answer to Who's This



It's Tim Unger, BCS's Squalicum Plant Manager!



BCS Hires New Engineer

The Engineers hired a new operator this month, John Nunn. John spent 5 years in Alaska working in ammonia refrigeration before deciding to start a family here in Whatcom county. He worked at GP for the last 7 years waiting for an opportunity to return to the work he loved, refrigeration. One night while sleeping he had a dream that he had been hired in refrigeration, but he didn't know where. At dinner that night he was looking

through the classified and spotted an Industrial Refrigeration Job right here in Bellingham. He thought to himself that must be my dream job! It must have been.

So if you see this mug running around say hi and welcome him to the team.

by John Enyeart

New Addition to the Hershey Family

BCS welcomes Scrub to the Hershey family.

Scrub is a sassy male kitten with "attitude" and a crooked tail - just what Sheryl wanted. Scrub will join his new cat siblings, Bonnie and Clyde. Let's hope they all get along.

Have fun, Sheryl and Gary!



Safety First!



It's that time of year again - boating season at BCS! Be extra cautious when working on the ships.

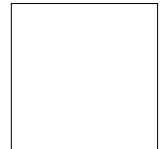


A fallen leaf is nothing more than a summer's wave goodbye.



Only Your Product Gets an Icy Reception

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The IC EBIRER

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BCS Core Values

Teamwork • Integrity • Quality • Accountability • Attitude
Teamwork: We support the concept of teamwork. We encourage fellow employees in their efforts to do a good job, helping whenever possible.
Integrity: We treat all people and property with honesty and respect, and are dedicated to building trust with our employees and customers.
Quality: We are enthusiastically committed to providing the highest standards of service, product and performance.
Accountability: We willingly accept responsibility for our actions.
Attitude: We have a positive outlook and progressive approach toward our jobs, customers and fellow employees.

Valores Basicos de BCS

Cooperacion • Integridad • Calidad • Responsabilidad • Actitud
Cooperacion: Nosotros suportamos el concepto de cooperacion. Haremos todo lo posible para animar nuestros empleados en sus esfuerzos para hacer un buen trabajo cuando sea posible.
Integridad: Nosotros tratamos a toda la gente y toda la propiedad con sinceridad y respeto y nos dedicaremos sobre tener buenas relaciones con todos los empleados y clientes.
Calidad: Estamos entusiastamente comitado en proveer servicio del mas alto nivel de ejecucion y tambien en proveer producto de la mejor calidad.
Responsabilidad: Nosotros con gusto acepto la responsabilidad por nuestros acciones.
Actitud: Nosotros mantenemos un modo cierto y positivo sobre los clientes y nuestros empleados y tambien mostraremos un modo progresivo en nuestro trabajo.